

Questions for Court Fees RFQ

Q) Does the City of Schertz participate in the state sponsored warrant round-up?

A) The City of Schertz actively pursues individuals with warrants year round.

Q) What software system does the City use for court support?

A) The City of Schertz uses Incode software for their court support activities.

Q) Who will the payee direct the payment to?

A) The collection firm will direct the payee to make full payment to the City of Schertz Municipal Court, not to the collection firm.

Q) How often will the firm be notified of cleared warrants?

A) The City of Schertz will promptly notify the collection firm when the payee has submitted their outstanding payment. A report will be submitted every two weeks or monthly.

Q) Will the City of Schertz expect payment in full or will you make payment arrangements?

A) The City will not make payment arrangement after the case has been referred to collection agency.

Q) What is the case load at the present time?

A) From 2000 to current date we estimate there are over 14,000 unresolved warrants.

Q) What is the average minimum warrant amount?

A) The average minimum warrant amount is roughly \$600.00.