

**Pioneer Credit Recovery, Inc. questions on the City of Schertz –  
RFQ #11-MC-30-A-01, Collection Services of Delinquent  
Municipal Court Costs, Fines and Fees**

1. **How many vendors are you planning to select under this procurement?**  
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2. **Who are your current collection vendors?** NONE
3. **How long have your current vendors provided collection services for your organization?** No Vendors
4. **What is the total number of delinquent accounts (including dollar amount) that are available for placement?** Estimated number of delinquent accounts is 14,000. Valued at \$2,000,000+.
5. **What are the fees utilized by your current vendor?** N/A
6. **What are your target or anticipated fee rates for this contract?** (I cant answer this one)
7. **On average, how much does your current vendor collect on a monthly basis?** N/A
8. **How frequently do you anticipate placing accounts with the vendor (daily, weekly, monthly, etc.)?** Unknown at this time
9. **What are the current vendor's historical recovery percentages (liquidity) on accounts over the last three years?** N/A
10. **What is the dollar amounts/contingency fees paid to your current vendors over the last three years (please include by account type if applicable)?** N/A
11. **What areas, processes and/or results are you looking to improve or enhance under this new contract?** We would like to clear off the work load on old warrants