

EFFECTIVE JULY 1, 2017

NEW SOLID WASTE PROVIDER IN SCHERTZ

Effective July 1, 2017, Republic Services, who recently acquired Bexar Waste, will be the solid waste services provider for the City of Schertz.

Since 2000, Bexar Waste has exclusively provided solid waste services for the City of Schertz. Solid waste services are integral to the health, safety and welfare of a community. The City of Schertz has received tremendous service over the years through the efforts of Bexar Waste.

Bexar Waste vetted their potential buyer extensively and are certain that Republic Services will continue to provide the same level of service going forward. Citizens should not see a change to their regular trash pickup days; however, trash pickup times could vary slightly from current schedules. For example, if your trash is typically picked up around 8:00 AM it is possible that your trash will now be picked up until later in the day or vice versa. Times and schedules should normalize within a few weeks.

Republic Services, Inc. was incorporated in 1996 with a "can do" spirit, driving its dramatic growth and acquisitions through the years, welcoming other organizations that share its values and fiduciary discipline. Today, Republic Services, Inc. is the second largest provider of services in the domestic non-hazardous solid waste industry, providing over 2,700 other municipalities across the country with solid waste services.



Republic Services New Solid Waste Provider

Many questions have been asked during the transition into Republic Services. Please reference our frequently asked questions section to the right for the top ten questions received.

Please note, the City of Schertz will continue to host bi-annual Clean Up days. The future location is currently being determined by City staff and Republic Services and will be communicated to the residents as soon as possible.

For questions and/or concerns regarding trash pickup, contact the Utility Billing Office at (210) 619-1000 or send an email to CustomerCare@schertz.com

Below you'll find examples of acceptable bulk, recyclable and yard waste materials. If you need bulk items picked up, contact the City at 210-619-1000 for a quote and to set up a pick-up time. The fee for this service is \$20/yard. Republic Services will estimate and quote the fee for the service. Other large items that are not considered bulk can be taken to Tesson Rd landfill located @ 7000 IH10 East. Please call 210-661-4104 for rates.

<p>BBQ grills Carpeting Fencing Furniture Mattresses Toilets Water heaters A/C Units Appliances</p> <p>Refrigerators, freezers, and a/c units will be collected only if refrigerant has been removed and the appliance is tagged and certified</p>	<p>Aluminum Cans Tin Bi-Metal Cans Plastic Containers Newspaper Mixed Paper Cardboard Glass</p> <p>Remember, all materials that are not recyclable should be placed in your normal trash/garbage container (or disposed of in accordance with Law, such as batteries, tires, etc.</p>	<p>Shrubs Tree branches Woody vines Woody plants Grass Clippings Leaves</p> <p>Brush must be placed within eight (8) feet of the curb. trees, brush, and limbs cannot exceed four inches in diameter nor five feet in length. If brush is too big for the Republic pick-up requirements, contact Public Works to arrange for the City to pick up and chip your brush and tree limbs.</p>
BULK WASTE	RECYCLABLE WASTE	YARD WASTE

YOU SPOKE. WE ANSWERED.

FREQUENTLY ASKED QUESTIONS

- Q** Who can I call for residential and commercial needs?
Republic Services 210-304-2787 or 311
- Q** When I sign up for new service, how long will it take to get my recycling bin and trash bin?
On or before your next Service Day (or sooner) i.e. if your normal scheduled day is Monday and a request for service is called in on Tuesday your container may not show up until the following Monday. (WE ALWAYS TRY TO DELIVER ASAP)
- Q** What time does my trash need to be curbside?
Trash and recycling needs to be curbside by 7:00 AM of your service day.
- Q** If my recycling/trash does not get picked up on the scheduled day, who do I contact?
Call the City Utility Billing Office 210-619-1100 or 311 or send an email to Customercare@schertz.com
- Q** If I am an established customer, will I be receiving a new trash bin or will I continue to use the one I already have?
Continue to use your current Cart and Bin
- Q** The city has provided its residents spring and fall clean-up days. Will these continue as they were with Bexar Waste? If so, when will they take place and where will the drop-off location be?
These clean-up days will continue in both the fall and spring. The future location is currently being determined by City staff and Republic Services and will be communicated to the residents.
- Q** If I have trash that won't fit in my receptacle, can I leave trash bags by the can? If so, how many?
*1X week with cart = up to 5 bags
2X week with cans = up to 3 bags*
- Q** What do I need to do for small shrub pickup?
Trees, brush, and limbs cannot exceed four inches in diameter nor five feet in length. All limbs and brush must be in bundles not to exceed 60lbs each. Leaves and grass clippings and small brush items are to be placed in cardboard containers, plastic bags, or trash cans. If brush is too big for the Republic pick-up requirements, contact Public Works to arrange for the City to pick up and chip your brush and tree limbs.
- Q** What size trash cans can be used if my trash pickup is twice a week?
Not to exceed 30 gallon capacity. The combined weight of the can and contents should not exceed 75lbs.
- Q** Will my rates increase for trash/recycling fees?
Yes, the franchise agreement that Republic Services was assigned by Bexar Waste had regular rate increases built into it. The next pre-programed rate increase will be effective as of October 1, 2017 by 3%. Residential will go from the current \$12.05 to \$12.41 and commercial will go from the current \$15.25 to 15.70.

*** For more information on Republic Services, acceptable trash and frequently asked questions, go to Schertz.com